

HUGHESNET Service Plan Summary (available with a HN7000s modem)



	Internet Access 100	Internet Access 200	Internet Access 300	Internet Access 400
Monthly Service Fee	\$129.00	\$189.00	\$275.00	\$399.00
Upfront Equipment Price	\$500.00	\$965.00	\$965.00	\$1115.00
Recommended for:	Great for General Internet Use	Better for Multiple Users	Business-Grade Internet Service	Powerful Upload and Download Speeds
Max. Upload Speeds	Up to 200 kbps	Up to 300 kbps	Up to 500 kbps	Up to 1000 kbps
Max. Download Speeds	Up to 1000 kbps	Up to 1.5 Mbps	Up to 2 Mbps	Up to 2.5 Mbps
Outdoor Equipment	.74 m Antenna & 1 W Radio	.98 m Antenna & 2 W Radio	.98 m Antenna & 2 W Radio	1.2 m Antenna & 2 W Radio
Download Threshold	350 Mb	500 Mb	1250 Mb	1250 Mb
Upload Threshold	50 Mb	75 Mb	100 Mb	100 Mb
Recovery Rate	50 kbps	56 kbps	100 kbps	500 kbps
Email Accounts	5	5	5	10
IP Addresses Included	Dynamic (NAT)	Dynamic (NAT)	1 Static IP	1 Static IP
(1) Static IP Address	add \$20/month	add \$20/month	Included	Included
(5) Static IP Addresses	N/A	N/A	add \$30/month	add \$30/month
Technical Support	Monday - Friday 8AM - 5PM	Monday - Friday 8AM - 5PM	Monday - Friday 8AM - 5PM	Monday - Friday 8AM - 5PM
Term Commitment (months)	18	18	18	18
Hardware Warranty (years)	5	5	5	5

Houston Media Systems Early Termination Charges

UPFRONT EQUIPMENT PURCHASE

(applies to IA100, IA200, IA300 and IA400 Service Plans)

	Hardware	Service
Cancel before installation	No Refunds	No Charge
Cancel within 30 days of activation	No Refunds	Partial Service Charge
Cancel after 30 days from activation	No Refunds	\$400 Termination Fee

- When you connect to the Internet using , the upload and download speeds you experience will vary based on a variety of factors including; the configuration of your computer; the number of concurrent users; network or Internet congestion; the speed of the Web sites you are accessing; and other factors. Stated speeds and uninterrupted use of service are not guaranteed.
- Download Threshold is the volume of data that can be downloaded continuously before the Fair Access Policy may restrict the download speed. Several variables affect this number including speed of download, duration of download, and the plan's Recovery Rate.
- Recovery Rate is the speed at which a service plan recovers the Download Threshold.



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